

Turn Up The HEAT

July 7th, 2014

Community Cares®

Safety/
Quality

+

Service

+

People

+

Finance

=

Growth

SAFETY FIRST... Munroe is a culture of safety

We will demonstrate our commitment to safe, exceptional care in word and deed to keep safety top of mind in the thinking and decision making of ourselves and others.

WHY do we ALWAYS Lead with Safety?

A *culture of safety* refers to an organization that holds safety- protection from harm- as its core value. Safety may never be compromised.



Leading with safety, every day, every shift, every time we gather to do business ensures that the objective to- first, do no harm- remains top-of-mind in thinking and decision making. High quality care cannot exist without safe environments for patients to receive care, associates to work and physicians to practice medicine. Therefore, to achieve our mission we must commit to put **Safety First**.



HOW do we all lead with Safety?

- We begin every day/shift with a Safety Moment.
- We begin every meeting with a Safety Moment.
- We accept personal responsibility for safety throughout the organization.

Safety Moment

Kudos to Amy White, RN and the staff of 6SW this week for their commitment to meeting the safety needs of their patients.

On Tuesday 7/1/14 the patient call light system on 6SW Med/Surg was malfunctioning. The Charge Nurse Amy White instructed staff to place their spectralinks on the patient communication board. She also increased rounding on patients to ensure all patients were seen frequently. Each patient was educated on the plan to meet their needs and assured that the nursing staff was available. The 6SW staff under Amy's Leadership maintained all patient safety, there were ZERO Falls and no complaints.

Great teamwork from all members of the team who reassured our patients and ensured their safety!

Community Cares Kick-Off

The first week of July marks the Kick-off of Community Cares. We are very excited to share this proven strategy for creating a great place for people to work, physicians to practice medicine, and patients to receive care. **Watch for chances to win prizes in the 2N hallway on Monday and Tuesday.**

Community Cares is how we provide care and how we do business. The Community Cares principles are designed to create a highly reliable, safe environment and a tradition of service excellence.